

# SPORT DRIVE SYSTEM - FAQ

## CONTROL

### 1. How do I turn the bike on and off?

By pressing ON/OFF button on the display or on the key ring. In case of ten-minute-long inactivity, the electro system is automatically switched off. If the battery is removed when the system is switched on, it will switch on again automatically when you reinsert the battery.

### 2. How do I set the support levels?

By pressing or holding buttons + or -. At the Round display it is possible to set fifteen support levels. At Compact display it is possible to set three support levels for bikes with torque sensors, and eight support levels at bikes with rotation sensors.

### 3. How do I find out the battery state of charge?

You can see state of charge on the display shown as a percentage and also by the battery symbol. At Round display there are ten units, at Compact display there are five units. You can also estimate state of charge by an indicator placed on the battery. After pressing the button the indicator's LEDs is lit for a few seconds.

### 4. How do I control cyclocomputer?

To switch three modes at the cyclocomputer you may use MODE button at Round display, or INFO button on control-ring of Compact display. ODO gives total distance travelled (cannot be reset), TRP gives daily distance travelled, and AVS gives daily average speed. To reset TRP and AVS hold MODE/INFO button for three seconds in one of these modes.

### 5. How do I turn the lights on?

If there are lights at your bike, press LIGHT/WALK button to switch them on/off. Lights are available approximately another two hours after the battery is discharged (0 %) and support is deactivated.

### 6. How do I activate walk mode?

Holding LIGHT/WALK button for more than two seconds activates walk mode. When releasing the button, the walk mode is turned off.

## FAQ

### 1. May I use the bike when it rains?

Yes, the bike may be used while raining. The bike meets the certifications IPX4 requirements.

### 2. May I ride the bike with discharged battery?

Yes, you may normally ride the bike even if the battery is totally discharged.

### 3. Does temperature influence capacity of the battery?

At low temperature battery capacity falls faster. If you demand maximal range, we recommend to store the battery at room temperature before ride.

### 4. Are lights available when the battery is discharged?

Yes, even when the battery is discharged (i.e. indicates 0 %), lights are available approximately another two hours.

### 5. How do I change the tube or tire?

At bikes with middle motor a defect is possible to fix normally. At bikes with front or rear motor it is necessary to loosen the motor cable carefully and disconnect it before you remove the wheel from the fork/frame.

6. How can I influence the range?

Bike range depends on many circumstances. You can influence it by e.g. setting of support level, pedalling intensity, your own weight or weight of your luggage. Weather conditions, trail elevation profile, road condition or tyre pressure also have an impact on range.

7. What should I do when the bike does not show speed?

Check the correct position of magnet to speed sensor which is placed in the chain stay. If the problem persists, please contact your dealer.

8. What is the bike's weight?

The bike's weight is approximately 18 – 24kg without the battery (it depends on the type and frame).

9. Is it possible to turn the system off/on during cycling?

Yes, it is possible with the Power button on the display. When the system is switched on while riding, there will be a delay of pedal support (assistance).

10. May I use another battery than the original one?

Under no circumstances it is allowed to use another battery than the original, certificated battery Sport Drive.

11. Does my cadence (frequency of pedalling) have an influence on motor power?

Yes, but only at middle motor which reaches maximal power at cadence of approximately 60 - 70 RPM.